

Global Vehicle Damage Codes Standard



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FOREWORD

Most claims involving worldwide transportation of new motor vehicles are handled electronically. A set of five digit codes facilitates this process by allowing all involved stake holders to use a standard format to note transportation damage to motor vehicles whenever possession is transferred from one party to another. The American Association of Railroads (AAR), in the 1970's, developed a set of codes and they were later updated by the now defunct Motor Vehicle Manufacturers Association in the mid 1980's. At a 2003 industry meeting a group of people got together and agreed it was time to update the codes in order to more accurately describe the current vehicle models and accessories. The group consists of railroads, haulway carriers, automobile manufacturers and inspection companies. This group's purpose was: To develop ideas for updating and standardizing industry codes in order to increase their effectiveness in regards to claim settlement and damage prevention. The five digit damage codes are generally known today as the AAR/MVMA codes. The codes should now be referred to as the Global Vehicle Damage Codes Standard.

The AIAG was selected as the standards group so the codes can be used internationally. The AAR will also publish and maintain the codes for their members.

In fall 2007, AIAG was approached by ECG (European Car Transport Group) to make these cards applicable outside of North America. Through conference calls, E-Mails, and one face-to-face meeting, revisions were made to these codes to make them globally acceptable. These changes are reflected in italics for your convenience.



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TABLE OF CONTENTS

FOREWORD.....	2
ACKNOWLEDGEMENTS.....	3
AIAG.....	3
TABLE OF CONTENTS.....	4
INTRODUCTION.....	5
<u>1 THE FOLLOWING LIST IS THE UPDATED SET OF CODES WITH DESCRIPTION</u>	<u>6</u>
<u>1.1 DAMAGE AREA/TYPE CODES.....</u>	<u>6</u>
<u>1.2 DAMAGE TYPE CODES.....</u>	<u>53</u>
<u>1.3 SEVERITY CODES.....</u>	<u>53</u>
MAINTENANCE REQUEST.....	54



INTRODUCTION

During the transportation chain when automobiles change possession they should be inspected immediately with any damage or missing parts/options noted. The purpose of this manual is to provide a standard up to date set of codes for recording vehicle exceptions, to all personnel responsible for handling vehicles during the vehicle shipping process. It is important that the damage codes be accurately detailed. The codes are recorded manually on delivery receipts or in portable data terminals for transfer into manufacturer's claims systems. Individual manufacturers sometimes issue manuals with photographs depicting several of the damage area and types. The damage codes are composed of five digits as follows:

Damage Area Code – First and Second Digits

Damage Type Code – Third and Fourth Digits

Damage Severity Code – Fifth Digit

Damage Code Example: Left front door is scratched 4 inches in length. The damage code describing this condition is:

Damage area = 10 (Left Front Door) Damage type = 12 (Scratch) Damage Severity 3 (Over 3" up to 6")

Certain Damage Area Codes are labeled (T) indicating Truck Only because these parts are specific to trucks and should not be used with passenger cars.

Right and left are determined as if sitting in the driver's seat.

Multiple unrelated damages with the same damage area and type noted on the same panel should be entered separately.





1.2 Damage Type Codes.

1	Bent
2	Broken
3	Cut
4	Dented
5	Chipped
6	Cracked
7	Gouged
8	Missing
9	Scuffed
10	Stained or soiled
11	Punctured
12	Scratched
13	Torn
14	Dented Paint not damaged

18	Moulding/emblem.weatherstrip damaged
19	Moulding/emblem.weatherstrip loose
20	Glass cracked
21	Glass broken
22	Glass chipped
23	Glass scratched
24	<i>Marker light / additional turn light damage</i>
25	Decal/paint stripe damaged
29	Contamination, exterior
30	Fluid spillage, exterior
34	Chipped panel edge
36	Incorrect part or option not as invoiced
37	Hardware - damaged
38	Hardware - loose, missing

1.3 Severity Codes

1	Damage up to and including 1 inch in length/diameter - less than 2.5 cm
2	Damage over 1 inch up to and including 3 inches in length/diameter – 2.5 cm up to 7.5 cm
3	Damage over 3 inch up to and including 6 inches in length/diameter - over 7.5 cm up to 15 cm
4	Damage over 6 inches up to and including 12 inches in length/diameter - over 15 cm to 30 cm
5	Damage over 12 inches in length/diameter - over 30 cm
6	<i>Missing</i>



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